

Integration of Health Service Delivery

- [WHO Framework on Integrated People-Centred Health Services \(IPCHS\)](#) calls for shifting health systems from disease-specific, fragmented care to holistic, coordinated delivery across the life course. It prioritizes primary care, aiming to improve quality, access, and efficiency, thereby driving progress toward Universal Health Coverage.
- Five core components/ strategies for implementation:
- **Engaging and empowering people and communities:** Involving individuals in their own care and decision-making processes.
- **Strengthening governance and accountability:** Ensuring policy frameworks support integration and holding systems accountable for results.
- **Reorienting the model of care:** Shifting focus from merely treating illnesses in hospitals to preventative, promotive, and comprehensive care (including mental health and NCDs) closer to the community.
- **Coordinating services:** Aligning care across different providers, levels of care, and sectors (e.g., integrating HIV/TB with primary care).
- **Creating an enabling environment:** Reforming health systems management, financing, workforce training, and information systems (like Electronic Medical Records) to support, rather than hinder, integration.

Uganda's experience with Integration

- **Engaging and empowering people and communities:** Continuous
- **Strengthening governance and accountability:** Aligned policies NDP IV, MOH Strategic plan, Malaria Elimination Strategic Plan. Champions MOH Top Leadership
- **Reorienting the model of care:** PS released a circular to all districts, Orientation meeting, Guidelines for integration, Roadmap for Health services and systems integration, Health Systems maturity Framework, Trainings at all levels National to District, Health Facility, Community.
- **Coordinating services:** Integration Task Forces and Advisory Committees, District work plans, Health Facility Activity plans to bring actors together
- **Creating an enabling environment:** Reforming health systems management, Digitisation (Electronic Medical Records), workflow reorganization – Laboratory, engagement of partners, realignment of financing- USG, GC8, Relationship building